

RAIL

4 October

1430-1600 hours

International Reform

Chair: Mike Lampkin, Jacobs Consultancy, UK

Railway reform in Europe: where are we now? Railway operators facing competition and regionalization

L Guihery, LET, FR

Policy decision-making and implementation of Korean rail reform

C Mo, Korea Transport Institute, KR

1630-1800 hours

Fares Policy

Chair: Peter Norgate, Mott MacDonald, UK

Optimal fares regulation for Britain's railways

G Whelan, J Toner, M Wardman, C Nash, R Batley, ITS, University of Leeds, UK

Evaluating the impacts of a national railcard

P Le Masurier, J Segal, MVA Ltd., UK

Wednesday 5 October

0900-1100 hours

Conflicting Demands on the Railway

Chair: Torben Holvad, TSU, University of Oxford, UK

What rail privatisation in Britain has meant: public specification and private delivery

E O'Loughlin, Transport for London, UK

Rail access to airports – how important is dedication?

J P Hawthorne, Sinclair Knight Merz, UK

Surface access to airports – keynote presentation

A Sharp, International Air Rail Organisation

1130-1300 hours

Getting to Know Users' Behaviour

Chair: John Segal, MVA Ltd., UK

Identifying customer requirements and assessing customer satisfaction in an international market with intermodal and international competitors: the experience of Thalys

B Pâques, Commercial Director, Thalys, BE

Perception of quality at stations: a new method for calculating the experienced value of quality

M van Hagen, Dutch Railways, NL; P Scheffer, PRORAIL, NL

Examining the influence of station catchment areas on the demand for rail travel

G Whelan, W Lythgoe, M Wardman, ITS, University of Leeds, UK

1430-1630 hours

Rail Passenger Response

Chair: Edward O'Loughlin, Strategic Rail Authority, UK

Was the Dutch railways' new off-peak infrastructure maintenance experiment a success?

R Jansen, Goudappel Coffeng, NL

On the value of punctuality on suburban trains to and from Paris

L Debrincat, J Goldberg, STIF, FR; M Kouwenhoven, E Kroes, RAND Europe, NL; H Duchateau, STRATEC, BE

The dynamic effects of change on rail demand

A Meaney, OXERA, UK; J Dargay, J Preston, TSU, University of Oxford, UK; P Goodwin, University of the West of England, UK; M Wardman, ITS, University of Leeds, UK